The KnoxConnect Cloud Management System is a streamlined, straightforward, and secure software used to efficiently and effectively manage the Knox eLock System™ and its rapid access products.

With minimal up-front investment, administrators can quickly get started using the system to connect devices, establish users/credentials, review system activity, master key usage, and other audit trail information.

KnoxConnect Cloud is conveniently accessed by authorized users from internet-connected computers, tablets or smartphones; providing management flexibility and peace of mind.

With real-time communication capabilities, KnoxConnect Cloud automates updates and data collection from devices; ensuring administrators have their system’s latest information.
**FEATURES**

- **Simple and Unified Portal**
  Easy-to-use system that efficiently manages all Knox electronic products from any location with Internet access.

- **Flexible Management**
  Increase efficiencies with customizable user permissions for a robust management process that maintains control.

- **Comprehensive Accountability**
  Transaction logs with date and time stamps shows each key usage - providing complete accountability.

- **Data Security and Storage**
  Eliminate data loss worries and ensure system availability with expandable storage, automatic archive, and backups.

- **Unmatched Collaboration**
  Unique shared collaboration tools enable connections with surrounding and mutual aid jurisdictions.

- **Automatic Updates**
  Receive the latest functionality and security with automatic software and device updates.

- **Customizable Reporting**
  Create downloadable reports that fit your department’s individual needs.

- **Network Security**
  Establish, manage, and store templates enabling devices to securely access networks. Supports use of enterprise security and certificates.

- **Scalability**
  The system adapts to meet your growing needs with the ability to seamlessly add products and capabilities.

**CAPABILITIES**

- **Customizable Administrator Roles**
  - Device Admins
  - Network Admins
  - Secondary Admins

- **Management Utilities**
  - API data exchange with select 3rd parties
  - Bulk update of user permissions
  - Data export
  - Import new users
  - Mass reset of user PINs

- **Flexible Credentials**
  - Department assigned PINs
  - Two-PIN entry option for restricted devices
  - SecurePIN temporary access codes
  - System assigned PINs
  - User selected PINs

**BENEFITS**

- **Save Time and Labor**
  Automated data gathering and updates reduces time and effort from personnel.

- **Improved Accountability**
  Increased visibility for access to important assets, keys, and drugs offers confidence about controls and speeds investigations.

- **Reduce Maintenance**
  KnoxConnect Cloud license subscriptions includes: data security, backups, redundancy, and hardware - saving money and resources.
THE CONVENIENCE OF CLOUD SUPPORTED BY INDUSTRY SECURITY

KnoxConnect Cloud Security
- Hosted on FedRAMP compliant Microsoft Azure at a Tier III, SOC2 Type 2 certified data center
- True cloud architecture insulates databases behind an application gateway
- Protected by threat monitoring
- Vetted by reputable 3rd party penetration testing

KnoxConnect Network Security
- Devices offer both WiFi and Ethernet connection options
- Supports use of enterprise security and certificates for device connectivity to your network
- Proprietary eLock communication protocols adds layers of protection

KnoxConnect Data Security
- End-to-end data protection
- Secure remote connections
- Databases, PINs, and passwords are encrypted
- Data in transit protected with AES-128 encryption
- All data is stored exclusively in the U.S.
## KNOXCONNECT CLOUD BENEFITS

<table>
<thead>
<tr>
<th></th>
<th>Cloud Hosted</th>
<th>vs</th>
<th>Locally Hosted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hardware protected and monitored in highly secure facility</td>
<td>+</td>
<td></td>
<td>0</td>
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<tr>
<td>Lower initial costs with less on-site equipment, labor, and maintenance</td>
<td>+</td>
<td></td>
<td>0</td>
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<tr>
<td>High availability, automatic data recovery and protection against hardware failure</td>
<td>+</td>
<td></td>
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<tr>
<td>Delegate management and manage securely from anywhere</td>
<td>+</td>
<td></td>
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</tr>
<tr>
<td>Automatic transaction and audit trail uploads from devices</td>
<td>+</td>
<td></td>
<td>0</td>
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<tr>
<td>Online real-time system capabilities</td>
<td>+</td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Automated software and firmware updates</td>
<td>+</td>
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### ABOUT THE KNOX COMPANY

Since 1975, the Knox Company has successfully developed innovative rapid access solutions for first responders with products that provide fast, safe, and secure entry into commercial, industrial, and residential properties, while minimizing damage and maximizing safety. Today, more than 15,000 fire, EMS, and law enforcement departments/agencies depend on Knox products to gain access into over one million buildings/properties.