



March 24, 2020

Dear Knox Customers:

In compliance with Governor Ducey's executive order for the State of Arizona, that outlines the businesses and operations deemed essential during COVID-19, the Knox Company continues to operate using that guidance. The CDC's recommendations for workplace safety during the pandemic have been implemented and nonessential employees are working from home; normal operating hours have been reduced, visitors are not allowed in the building and our will-call service has been closed.

We are committed to providing the safest possible work environment for our employees, while continuing to support first responders throughout North America as they respond to the public's needs during the current pandemic.

Knox manufactures rapid access products used by businesses, that provide ingress for first responders during emergencies. Our company's reduced on-site personnel, in combination with staff working remotely, continues to provide technical support, repair and replacement products used by first responders. Products include the KnoxBox, that provides rapid and safe entry into buildings, MedVaults that store narcotics, padlocks that deliver quick entry into secured areas and Locking FDC Caps that protect fire sprinkler systems.

As needed, rapid access products are available to businesses during their COVID-19 lockdowns, closures and remote business operations to protect assets and reduce risks to firefighters. In addition to providing access, our Locking FDC Caps protect fire sprinkler systems, ensuring first responders have dependable access to water during fires.

Rapid access products, such as the KnoxBox, are used by first responders when onsite personnel are not available to provide entry. With the rising number of business in a lockdown, closure or reduced operational status, rapid and safe entry into a building is critically important. Protecting vital assets and increasing safety to first responders is needed during this current environment.

Sincerely,

The Knox Company